

## Potential Federal Employee Group Life Insurance (FEGLI) Deduction Errors

CHRO has been alerted that DFAS is reporting an agency wide system error affecting Federal Employee Group Life Insurance deductions ("FEGLI"), during the time period of April 3, 2016, and present. This may result in an underpayment and generate a debt to employees to bring the premiums up to date.

### BACKGROUND FACTS:

- 1) Per discussion with the DFAS representative, the system error affecting FEGLI premium deductions is "Agency wide."
- 2) The amount of debt resulting from the DFAS error differs from person-to-person based on their FEGLI election. The Defense Civilian Pay System was updated July 15, 2016, to correct FEGLI premium deductions. The remarks section of the Leave and Earnings Statement has or will provide notice of the debt once it is applied to the employee's account.
- 3) The error(s) occurred during the period 4/3/2016 and 7/25/2016 and automatic deductions will occur with the next payroll until the debt has been satisfied. All employees should carefully review their LES and note any references in the "Notes/Remarks" section.
- 4) If an employee intends to dispute the debt and/or request a waiver, please see the following link: <http://www.dfas.mil/debtandclaims.html>.
- 5) For debts \$50 or less, LES-only notification should be provided; for debts greater than \$50, a debt notification letter will be sent via regular mail or the MyPay Account providing alternative payment options. In most cases of FEGLI premium debts, automatic deductions from future pay will be used until the debt has been satisfied.
- 6) There is no mention of this error on the DFAS website under NewsFeed; however, there is mention of fraudulent MyPay/SmartDocs email messages. For more info, please see: <http://www.dfas.mil/>. For any additional DFAS questions, please contact your servicing payroll office at (800) 729-3277.