



DIRECTOR – CIVILIAN BENEFITS CENTER

Date: 27 July 2016

To: All Civilian Employees

Subj: Enrollee Decision Period for Current Enrollees in the Federal Long Term Care Insurance Program (FLTCIP): 18 July - 30 September 2016

1. Per 5 USC 9003, the U.S. Office of Personnel Management (OPM) must issue a new contract term every seven years for FLTCIP. In addition, the law requires premiums must reasonably and equitably reflect the cost of benefits. OPM engaged in a full and open competitive bidding process for the third FLTCIP contract term and received a single bid. The FLTCIP contract was awarded to John Hancock Life and Health Insurance Company, effective 1 May 2016. Long Term Care Partners (LTCP), LLC, a subsidiary of John Hancock, will continue to administer the program.
2. John Hancock proposed higher premiums because recent analysis of the program, using updated assumptions based on identified trends and actual claims experience, indicated the current FLTCIP premiums would not be sufficient to meet the future, projected costs of the benefits. The new premium rates are those established as a result of this competitive process.
3. Most current enrollees are impacted by the premium increase, which will take effect on 1 November 2016. Therefore, OPM is holding an Enrollee Decision Period for current enrollees from 18 July to 30 September, to give them the opportunity to review their current coverage and make decisions either to accept or alleviate the premium increase. The Enrollee Decision Period is for current FLTCIP enrollees only. It is not a general open season for all employees, annuitants, and qualified relatives.
4. The LTCP will be sending a 2016 Enrollee Decision Period offer package with personalized options to impacted enrollees. The offer package mailings will begin in mid-July and will be staggered over several weeks, therefore enrollees will not receive their packages at the same time. Enrollees may also visit www.LTCFEDS.com/myaccount to sign into or register for a MyLTCFEDS account to review their personalized options. The deadline for enrollees to submit their selection is 30 September 2016. If an enrollee does not respond by 30 September 2016, the enrollee's coverage will remain the same and the premium will increase.
5. Additional information about the 2016 Enrollee Decision Period is located on the OCHR Private Portal at: <https://portal.secnav.navy.mil/orgs/MRA/DONHR/Benefits/Pages/FLTCIP-2016-Enrollee-Decision-Period.aspx>. You must use a government computer; have a ".mil, .edu or .gov" email address and a Department of Defense (DoD) Common Access Card (CAC). When prompted, select your email certificate. If this is your first time accessing the Web site, you will be required to complete a simple registration.
6. If you have questions about FLTCIP contact LTCP at 1-800-582-3337, TTY 1-800-843-3337, or go to their Web site at www.LTCFEDS.com.

Thank you,
Mary E. Foley