

Lost/Stolen CACs for Military Members, DoD Civilian Employees & DoD Contractors

Military members (active and reserve), Civilian employees and Contractors are required to submit documentation from the appropriate security office or CAC sponsor confirming that the CAC has been reported lost or stolen (DoDM 1000.13-M-V1, encl. 2, subpar. 5.c.(3)). Police or Military Police report will be accepted in place of the Lost or Stolen CAC statement. Please ensure the date, place and circumstances of the loss or theft are included in the statement or report. The statement or report will be scanned and stored in your DEERS record.

Two forms of identification (one must be a valid photo ID) are required to receive a replacement CAC/ID Card for ALL lost or stolen ID Cards. If the lost or stolen CAC/ID is found, please return for destruction at any DEERS ID Card Center. CACs are issued for a period of three years or less.